



### **SPOTLIGHT ENGAGEMENT**

#### **PERFORMANCE IMPROVEMENT EXECUTIVE (Michigan Client)**

The Whittaker Group Search Consultants invites qualified professionals to interview for a Performance Improvement (PI) Executive position with one of our Michigan clients.

This is a career advancement opportunity for a strategically-focused clinical leader who understands how to improve quality scores and the health of the plan's member population through dedicated managing of quality/performance activities.

This role also supports leaders of the organization with achieving standards of performance consistent with accreditation body standards, state and local contract requirements, and organizational goals.

The selected Performance Improvement Executive will be extremely well versed in utilizing innovation, data, and tools that support Plan objectives to thrive in the era of healthcare reform, including value-based reimbursement.

#### **Primary Responsibilities Include:**

- Implements performance improvement initiatives to enhance Plan's ability to optimize revenue for value-based metrics
- Responsible for activities to continuously improve Plan HEDIS scores and serves as the Plan expert for NCQA standards/guidelines
- Implements Quality Improvement Plan (QIP) & collaborates with key Plan staff to ensure the QIP monitors organizational performance to include resource utilization management, regulatory compliance, response to industry trends
- Coordinates the QI Committee, under direction of the Medical Director, and ensures that appropriate documentation of the committee decisions and actions are recorded for regulatory purposes
- Monitors, evaluates, updates, and maintains the annual Quality Improvement Work Plan, in accordance with NCQA guidelines
- Collaborates with key Plan staff to ensure state, federal and accreditation performance requirements are met
- Utilizes innovative approaches to population health management to achieve optimal results and establish best practices

- Monitors and evaluates performance related to access to care standards, such as availability of PCPs, specialists, and urgent care services
- Oversees Plan's disease management, case management, and performance improvement functions, using best practices, to execute plan for population health management
- Establishes and monitors measures for population health management & compares performance standards to industry norms, implements changes as needed, and monitors results
- Collaborates with state/local health departments, community health agencies and other community partners to achieve goals to improve population health
- Establish cross-functional teams, as needed, to improve plan performance
- Continuously monitors and evaluates health care quality improvement systems and process to eliminate waste, redundancy, and rework
- Using evidence-based guidelines, continuously improves health care quality systems and processes to improve member health and satisfaction
- Prepares state quality reporting deliverables
- Provides support and guidance to all Plan departments regarding quality/performance improvement related topics
- Coordinates analysis of performance indicators on an ongoing and annual basis
- Collaborates with industry peers to continually identify industry trends and performance improvement opportunities
- Participates in the team involved in identification of fraud and abuse in conjunction through education, patterning and analysis & trending activities
- Ensures that the organization's data systems are compatible with HEDIS reporting requirements

The selected leader will have a minimum of 5 years of progressive healthcare management experience as well as disease management or case management in a plan, community or hospital setting.

This should include three or more years of experience with monitoring standards governed by regulatory/accrediting bodies in a health care setting, application of CQI/PI principles and tools, and providing education/training in this regard. A bachelor's degree and RN licensure is required; advanced nursing certification or master's degree is strongly preferred.

For confidential consideration, please submit your resume/CV to Michelle Whittaker-McCracken, SPHR, Managing Partner at [Michelle.Whittaker@whittakergroup.org](mailto:Michelle.Whittaker@whittakergroup.org) along with a Professional Profile. The profile can be found on our web site under 'Current Engagements'. Our office number is (734) 475-9300.